Your pet is our passion until the end...

A topic that is not easily spoken about but is unfortunately inevitable. There will be a day where we will have to say goodbye to our beloved fur-kids.

We want to assure our Bakenkop family members that your pet is our passion until the very end. We know that losing a pet is not any different to losing a blood relative and therefore we do our best to stand by you in this difficult time.



This is the HARDEST part of owning pets: Saying goodbye.

We understand that is not easy to face this day. We, as vets, do everything in our power to make sure your pet is comfortable and comforted until their last breath.

If you would like to hold your pet's paw while they take their last breath, you are more than welcome to be present. Some pet owners feel that it is their way of showing their respect for their pet's loyalty over the years.

We will be there to support and comfort you during this difficult time.

 $\heartsuit \oslash \oslash$

WAYS WE ARE TRYING TO MAKE YOUR LOSS A LITTLE MORE BEARABLE

We understand that nothing we do will take away the unbearable pain of losing a pet, but we will try our best to be there for you and your pet to make their lasts moments as comfortable as possible.

THE CANDLE OF RESPECT IN RECEPTION

When you visit us and you see this candle is lit, we ask that you please be considerate. It means someone is saying farewell to a faithful friend at that moment.



LEAVING PAW PRINTS ON OUR HEARTS

We now offer the service of making a paw print from your pet on their last visit, for you to take home and treasure forever. $\mathcal{B}_{\mathfrak{B}}$

We do not charge extra for this small act of kindness. We hope it can give you some comfort.

If you would like to make use of this service, we ask that you please communicate it to the veterinarian and that you please wait to receive it before you leave.





We work through a pet crematorium company, called **Legacy**, who offers beautiful pet memorabilia options.

See some of the options below and feel free to click on the link to visit the Legacy website (www.Legacypet.co.za) for more options and information.

Wooden Casket



Photo frame casket



Bridge of Light



Biotree





On our website (<u>www.bakenkopanimalclinic.co.za</u>) we have a **Pet Memorial wall** in special memory of our furry family members.

If you would like to add your pet to this wall, feel free to email (Info@bakenkop-vet.co.za) for arrangements.

We understand that it is never easy to let your pet go. Please always know that you can chat to your veterinarian about this step.

We have your pet's best interest at heart and will be there to give you guidance with your decisions.